

# Whitehouse Fire Department

2025 Swanton Twp. Annual Report



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Fire Chief

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## **Executive Summary**

I am pleased to present the 2025 Annual Report on fire and emergency medical services provided by the Whitehouse Fire Department to Swanton Township. This report outlines the level of service delivered throughout the contract year and reflects our continued commitment to providing professional, reliable, and compassionate emergency responses to the residents and visitors of Swanton Township.

Throughout 2025, Whitehouse Fire Department personnel responded to emergencies within the township with skill, efficiency, and professionalism. Guided by our core values of professionalism, integrity, and compassion, our members met the operational demands of the contracted area while maintaining high standards of training, readiness, and accountability. Through structured training, coordinated response efforts, and strong interagency cooperation, we ensured timely and effective service delivery.

This report highlights incident activity, staffing, accomplishments, and challenges related specifically to service within Swanton Township. We are proud of the service provided under this agreement and remain committed to continuously improving our capabilities to meet the evolving needs of the township.

## **Contracted Service Area Overview – Swanton Township**

Under a contractual agreement, the Whitehouse Fire Department provides fire suppression, emergency medical services, rescue operations, fire prevention, and emergency preparedness services to Swanton Township. This partnership ensures that township residents receive professional emergency response supported by trained personnel, modern equipment, and established operational standards.

## **Vision Statement**

To safeguard and serve our community with professionalism, integrity, and compassion, the Whitehouse Fire Department is committed to excellence. We will continually enhance our capabilities through specialized training, innovative techniques, and strong teamwork, while fostering meaningful community connections. Our mission is to provide exceptional service and support to our residents and neighboring communities, ensuring safety and peace of mind for all.

## **Mission Statement**

The Whitehouse Fire Department is dedicated to protecting and serving our communities with a commitment of professionalism, integrity and compassion. We will strive to fulfill this mission through specialized training with innovative techniques, devoted teamwork and community outreach, while offering quality service and support to our residents and surrounding communities.

## **Core Values**

Professionalism – Integrity – Compassion

# Personnel

## Department Make-Up

Total Personnel - 45

Volunteer Firefighter (36 hours) - 0

Firefighter I - 2

Firefighter II - 0

Firefighter I – Emergency Medical Responder (EMR) - 1

Firefighter I / Emergency Medical Technician (EMT) - 5

Firefighter I / Advanced Emergency Medical Technician (AEMT) - 0

Firefighter I / Paramedic – 0

Firefighter II – Emergency Medical Responder (EMR) - 1

Firefighter II / Emergency Medical Technician (EMT) - 14

Firefighter II / Advanced Emergency Medical Technician (AEMT) - 4

Firefighter II / Paramedic – 18

Hired – 0 volunteer members, 4 Part-time members, and 3 full-time members

Left – 2 Full Time members, 4 Part Time member, and 1 Volunteer member.

Retired – 1 Full-time and 1 volunteer.

## Incident Statistics

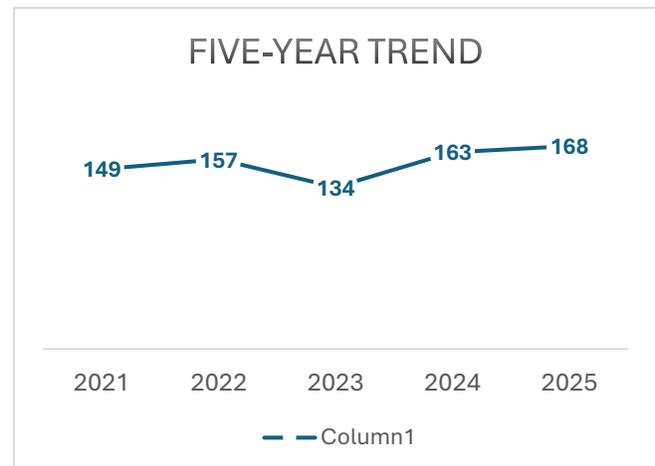
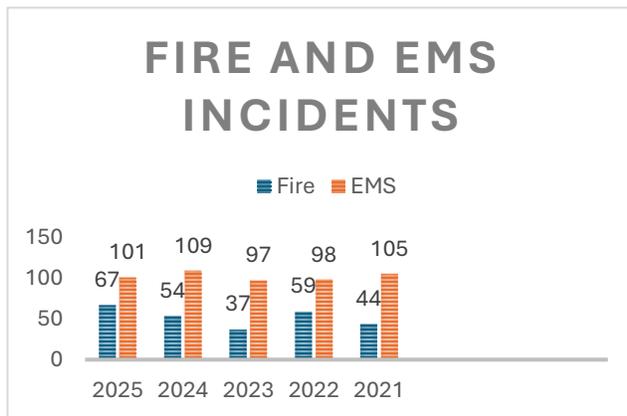
Total Number of Incidents - 168

Fire Incidents - 67

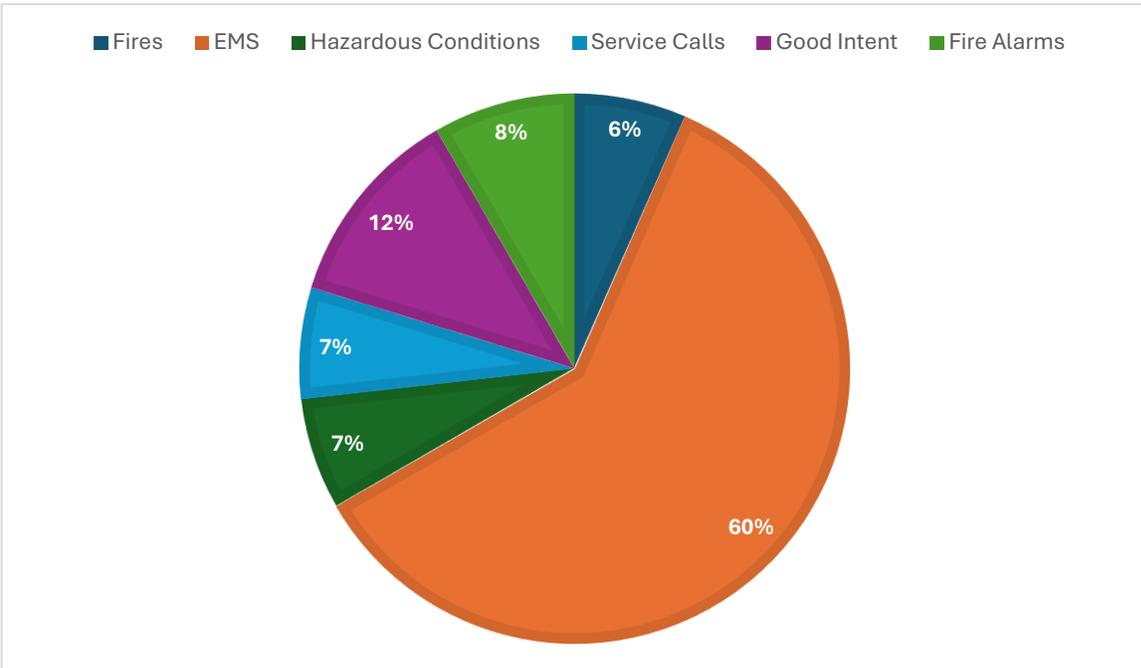
EMS Incidents – 101

## Five Year Trend

Year	Fire	EMS	Total
2025	67	101	168
2024	54	109	163
2023	37	97	134
2022	59	98	157
2021	44	105	149



## Incident Type



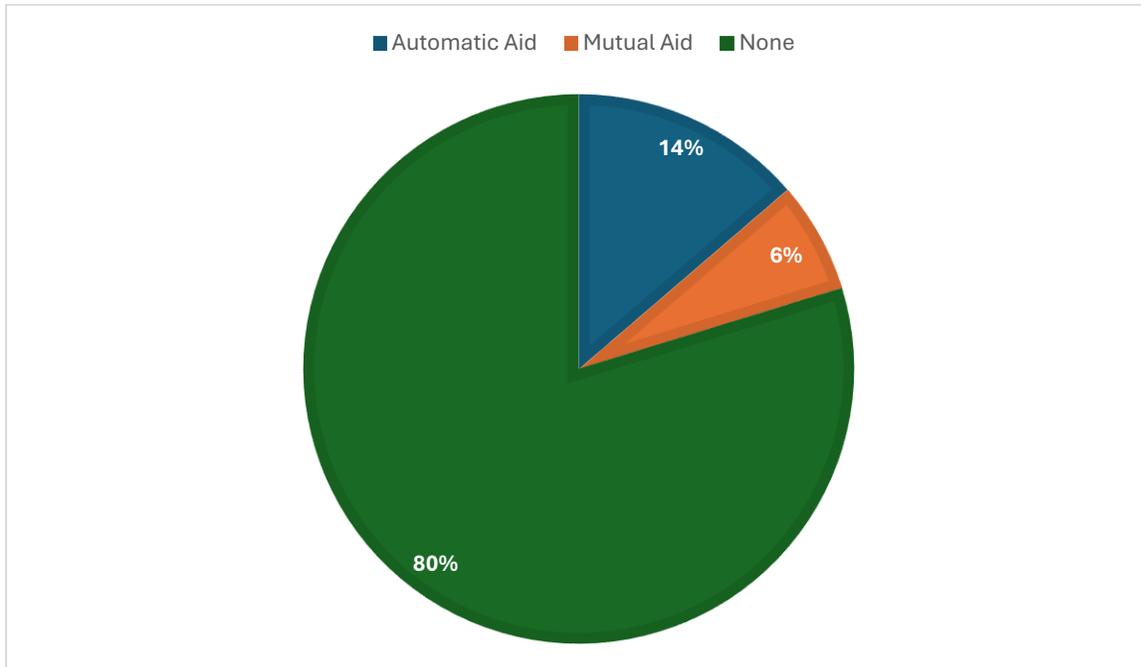
### NFIRS Incident Type Overview:

The majority of incidents handled by the department fall under Emergency Medical Services (EMS) responses, accounting for approximately 60% of all calls. These incidents reflect the department's critical role in providing emergency medical care and first response services to the community.

Good Intent Calls represent 12% of total responses and include situations where units were dispatched but no emergency action was ultimately required. Fire Alarms make up 8%, often involving automatic alarm activations with no confirmed fire.

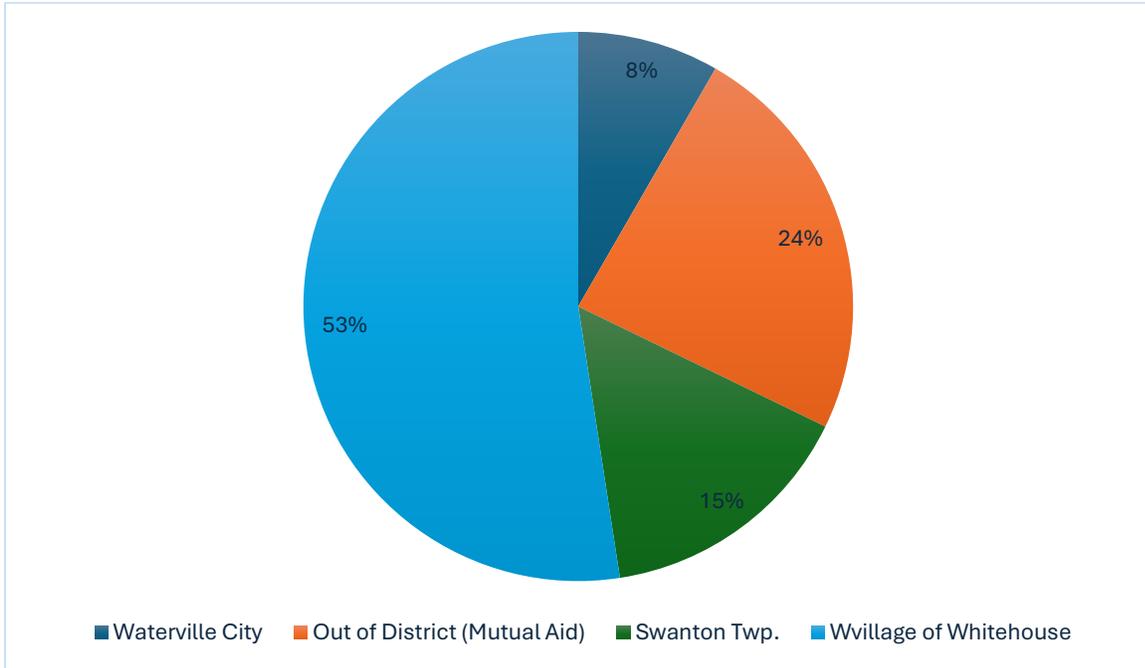
Hazardous Conditions and Service Calls each account for 7%, encompassing incidents such as gas leaks, wires down, public assistance, and safety hazards. Fire-related incidents, including structure, vehicle, and outdoor fires, comprise approximately 6% of total responses.

## Aid

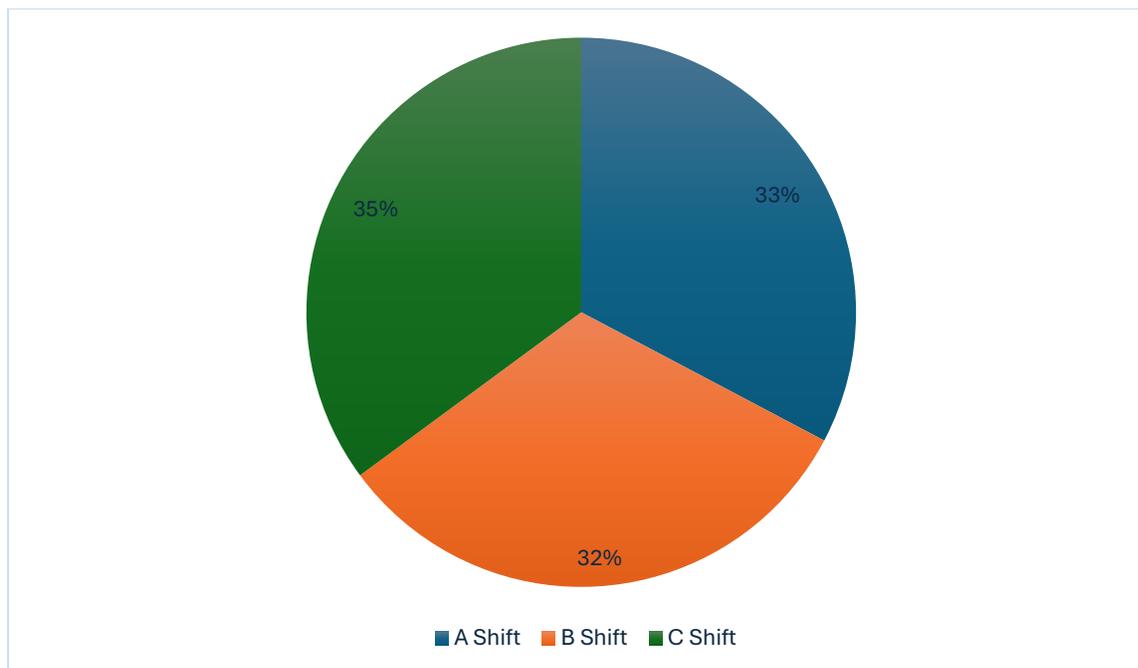


Automatic aid was called for 23 incidents or 14% of the time. Mutual aid was requested 11 times or 7% of the time, and Whitehouse Fire was able to manage incident in Swanton Twp. With no assistance from outside agencies 80% of the time.

# Districts



## Incident by Shift



## Incident Type Codes

Type	Incident Count
Structure Fires	3
Car Fires	3
Outdoor Fires	9
EMS Calls	86
Fire Alarms	8
Hazardous Materials	1
Injury Accidents	15
Other Incidents	43

## Incidents by Hour of Day

00:00	2
01:00	3
02:00	2
03:00	2
04:00	0
05:00	1
06:00	6
07:00	4
08:00	6
09:00	11
10:00	5
11:00	9
12:00	11
13:00	13
14:00	6
15:00	8
16:00	17
17:00	12
18:00	10
19:00	11
20:00	9
21:00	8
22:00	9
23:00	3
Incident Total	168

## **Accomplishments**

Over the past year, the Whitehouse Fire Department achieved several key goals that strengthened operational readiness and enhanced the level of service provided to our contracted communities. These achievements reflect the dedication, professionalism, and commitment of our personnel.

### **Expansion of Training and Instructional Capabilities**

The department expanded its instructional capacity by adding certified fire and EMS instructors. With one to two instructors now assigned to each shift, we significantly improved the consistency, quality, and availability of internal training. Additionally, members completed advanced coursework in fire investigation, strengthening our incident analysis and investigative capabilities.

### **Completion of Major Training Programs**

Personnel completed a variety of specialized training programs, including advanced firefighting operations, hazardous materials response, and EMS certifications. These efforts ensure compliance with current standards and support continuous professional development.

### **Upgraded Firefighting and EMS Equipment**

Investments were made in updated protective gear, firefighting tools, and EMS equipment to enhance operational safety and effectiveness.

### **Increased Community Engagement**

Fire prevention and safety education efforts expanded across schools, community organizations, and public events, strengthening public awareness and community trust.

### **Major Event Coverage**

The department provided fire and EMS coverage for large-scale community events, including Cherry Fest, Founders Day, and the Citizens Fire Academy, ensuring safe and successful operations.

### **Interdepartmental Collaboration**

Joint training and coordinated response planning with law enforcement, EMS, and regional partners improved communication and operational efficiency.

### **Fire Prevention Initiatives**

Proactive inspections, safety consultations, and public education contributed to a reduction in preventable incidents.

### **Citizens Fire Academy**

The 2025 Citizens Fire Academy successfully enhanced public understanding of fire and EMS operations while promoting safety awareness.

## Challenges

While significant progress was made, several challenges remain:

### **Increased Call Volume**

Rising call volume, increased incident complexity, and simultaneous responses continue to place demands on personnel and resources.

### **Staffing and Recruitment**

Recruitment and retention of qualified personnel remains an ongoing challenge, requiring sustained focus and strategic planning.

### **Training Demands**

Balancing continuous training requirements with operational response demands remains a challenge as fire and EMS practices evolve.

### **Public Awareness and Education**

Reaching all segments of the community, particularly vulnerable and underserved populations, requires continued innovation and outreach.

### **Environmental and Climate Risks**

Severe weather events and environmental hazards continue to increase operational risk, requiring adaptive strategies and specialized training.

Despite these challenges, the department remains committed to proactive solutions and continuous improvement.

## Emergency Preparedness

Emergency preparedness remains a core priority. Throughout the year, the department enhanced readiness through:

- Ongoing disaster response planning and plan revisions
- Regular multi-discipline training and emergency drills
- Expanded community preparedness education programs
- Rigorous inspection and maintenance of emergency equipment
- Improved public communication and emergency information delivery
- Expanded mental health and peer-support resources
- Post-incident evaluations to drive continuous improvement

These efforts ensure readiness for a wide range of emergency scenarios.

## Future Goals

In 2026, the department will focus on:

- Advanced Training and Professional Development
- Expanded Community Education and Outreach
- Continued Growth of the Citizens Fire Academy
- Equipment and Technology Modernization
- Strengthened Regional Collaboration
- Expanded Mental Health and Wellness Support
- Enhanced Fire Prevention Initiatives

## **Acknowledgments**

The success and progress of the Whitehouse Fire Department over the past year would not have been possible without the dedication, collaboration, and support of many individuals and organizations. I would like to extend my sincere gratitude to the following:

### **Firefighters and Staff**

To our skilled and dedicated personnel who place the safety of our community above all else, thank you. Your courage, professionalism, and unwavering commitment to service form the foundation of our department. Each member plays a vital role in protecting our residents and maintaining operational readiness.

### **Leadership and Administration**

Thank you to our leadership team for your strategic vision, sound decision-making, and steady guidance. With several members stepping into new leadership roles at the beginning of 2025, your commitment and teamwork have strengthened the department and positioned us well for continued success.

### **Law Enforcement and Mutual Aid Partners**

We are grateful for our strong partnerships with local law enforcement, EMS agencies, and neighboring fire departments. Your cooperation and shared dedication ensure effective, coordinated responses during emergencies.

### **Community Members**

To the residents and business owners who support our department through trust, engagement, and advocacy, thank you. Your involvement helps make our community safer and more resilient.

### **Mayor and Village Council**

We sincerely appreciate the Mayor and Village Council for their continued support, funding, and investment in our mission. Your commitment ensures we have the resources necessary to deliver high-quality service.

### **Swanton Township Trustees**

We extend our gratitude to the Swanton Township Trustees for their continued support and collaboration. Your commitment to public safety and partnership with the Fire Department plays a key role in enhancing emergency services and protecting our shared communities.

## Conclusion

As we move into 2026, I am excited to continue advancing our commitment to excellence in every aspect of our service. The challenges and accomplishments of the past year have only strengthened our department, and we are more prepared than ever to meet the needs of our community with unwavering dedication and professionalism. We will continue investing in training, equipment, and community education to ensure that our department remains a trusted pillar of safety and support for all those we serve.

We are deeply grateful for the continued trust and support of our residents, village leadership, and all our partner agencies. Together, we stand ready to face whatever challenges may come, knowing that the Whitehouse Fire Department remains a united, capable, and compassionate team. We look forward to building on the successes of 2024 and 2025, making 2026 an even more impactful and productive year for our community.

Thank you once again to everyone who has contributed to another successful year. I am proud of all that we have achieved, and with your continued commitment, the best is yet to come.